FORM A

FY 2023 PERFORMANCE TARGETS (Note: Same form to be used for submitting 2023 Accomplishments)

LWD NAME : CARMONA WATER DISTRICT

PF	EQUALIFICATIONS CONDITIONS	Compliant/ Non-compliant		
Compliance with LWUA reporting	a. Compliance with PNSDW	FOR COMPLIANCE		
	b. Current in Debt Service Status	FOR COMPLIANCE	dal - Eri	
c e f	c. Existing LWUA-LWD Joint Savings Account/ General Reserves	FOR COMPLIANCE		
	d. LWUA-Approved Water Rates	FOR COMPLIANCE		
	e. Compliance with Commercial Practice System	FOR COMPLIANCE		
	f. Positive Net Balance in the Average Net Income for 12 Months for FY 2023	FOR COMPLIANCE		
	g. Submission of documents: 1. MDS and FS (January to December 2023); 2. Approved LWD FY 2023 Budget; 3. Updated Business Plan covering FY 2023; 4. FY 2023 LWD Annual Report	FOR COMPLIANCE		

MFO's & PERFORMANCE INDICATORS		FY 2022 ACTUAL ACCOMPLISHMENT	FY 2023 TARGET (3)	RESPONSIBLE OFFICE/UNIT	FY 2023 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (7)
(1)		(2)		(4)	(5)	(6)	
A. PERFORMANCE RESULTS							
PI 1 - (Quality) Access to potable water	Percentage of household with access to potable water against the total number of households within the coverage of the LWD	15,548 active SCs or 69.24% of 22,455 estimated no. of households in Carmona has access to potable water	15,720 active SCs or 70% of estimated no. of households in	Engineering and Operations Division and Commercial Services Division			
PI 2 - (Quality) Reliability of the service	Percentage of household connection receiving 24/7 supply of water.	15,548 active SCs or 100% of active household connections are receiving 24/7 supply of water	100% of active household connections will still receive 24/7 supply of water	Engineering and Operations Division			
PI 3 - (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water, should not be less than 1.5:1 To compute adequacy, use formula below: Rated capacity of source (cu.m./yr)/ Demand (cu.m./yr) Demand = No. of active connections x 5 (average household size) x 100 - 130 (liters per capita per day) x 365 days x 1 Liter / 1000	1.60:1 4,549,665 cu.m./ demand = 15548 active connections x 5 x 100 x 365 x1L/1000 = 2,837,510	1.50:1	Engineering and Operations Division			
PI 4 - Board-Approved Water Safety Plan	In compliance with the Department of Health (DOH) Administrative Order No. 2014-0027, LWDs, among others, has been required to develop and implement a Water Safety Plan (WSP) to ensure safe delivery of safe drinking water.	Compliant	Continuing Compliance	Engineering and Operations Division			

MFO's & PERFORMANCE INDICATORS (1)		FY 2022 ACTUAL ACCOMPLISHMENT (2)	FY 2023 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2023 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
PI 5 - (Quantity) Non-Revenue Water	Percentage of unbilled water to water production should not exceed 30%	20% NRW rate	should not exceed 20% NRW rate	Engineering and Operations Division and Commercial Services Division			
PI 6 - (Quality) Potability	All water samples during the year should pass the physical-chemical and microbiological tests as required by PNSDW 2017. Daily chlorine residual requirement should be at least 0.3 ppm at the farthest point. In case the LWD is using chlorine dioxide, the allowable level should be at 0.2 to 0.4 ppm.	100% compliance rate to PNSDW 2017	100% compliance rate to PNSDW 2017	Engineering and Operations Division and Commercial Services Division			

MFO's & PERFORMANCE INDICATORS (1)		FY 2022 ACTUAL ACCOMPLISHMENT (2)	FY 2023 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2023 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
PI 7 - (Timeliness) Adequate / Reliability of Service	Average response time in hours to restore service (major repair) when there are interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the updated Citizen's or Service Charter of the LWD	1 day for restoration	1 day for restoration	Engineering and Operations Division			
PI 8 - Staff Productivity Index	Categories A,B,C = 1 staff for every one hundred twenty (120) service connections (1:120); Category D = 1 staff for every one hundred (100) service connections (1:100)	1:219 staff ratio	1:120 staff ratio	Administrative and Finance Services Division			
Pl 9 - Water Quality Reports	 (1) Microbiological/ Bacteriological Reports; (2) Physical & Chemical Analysis Reports; and (3) Daily Chlorine Residual Reports 	Microbiological/ Bacteriological Reports - MONTHLY ; Physical & Chemical Reports - ANNUAL ; Chlorine Dioxide Residual Reports - DAILY	Microbiological/ Bacteriological Reports - MONTHLY ; Physical & Chemical Reports - ANNUAL ; Chlorine Dioxide Residual Reports - DAILY	Engineering and Operations Division			
B. PROCESS RESULTS							
Pl 1 - Quality of service	At least 90% Compliance with the Commerical Practice System (CPS)	QMS 9001:2015 and EMS 14001:2015 Continuing Certification	QMS 9001:2015 and EMS 14001:2015 Continuing Certification	All Divisions			
C. FINANCIAL RESULTS			L		L	L	
Pl 1 - Financial Viability and Sustainability	Collection Efficiency (≥ 90%)	98.10% collection efficiency	≥ 90%	Administrative and Finance Services Division			
	Current Ratio ≥ 1.5 : 1	34.75:1	≥ 1.5 : 1	Administrative and Finance Services Dívision			
	Positive Net Balance in the Average Net Income for twelve (12) months	Positive P44,822,411.56 net income FY 2022	Positive Net Balance	Administrative and Finance Services Division			
D. CITIZEN/ CLIENT SATISFACTIO	ON RESULTS						
Pl 1 - Customer Satisfaction	 (1) Compliance with Republic Act No. 11032 or Ease of Doing Business and Efficient Government Delivery Service Act of 2018: (2) Percentage of Customer's Complaints acted upon against received complaints * Complaints through Hotline #8888, Presidential Complaint Center (PCC)/ Presidential Action Center (PACe), and Contact Center ng Bayan (CCB) which were acted upon within 72 Hours: (3) Complaints received through the LWD Customer Service unit within the period prescribed under RA 11032 and other issuance. 	within 72 hours ;	100% compliance rate with RA No. 11032 ; 100% accomplishment rate on complaints through Hotline #8888, PCC and CCB within 72 hours ; 100% action rate on	Engineering and Operations Division and Commercial Services Division			

Date: 04 WWW

FORM A FY 2023 ACCOMPLISHMENTS

LWD NAME : CARMONA WATER DISTRICT

PF	REQUALIFICATIONS CONDITIONS	Compliant/ Non-compliant			
Compliance with LWUA reporting	a. Compliance with PNSDW	COMPLIANT			
	b. Current in Debt Service Status	COMPLIANT			
ntent and period of submission	c. Existing LWUA-LWD Joint Savings Account/ General Reserves	COMPLIANT			
	d. LWUA-Approved Water Rates	COMPLIANT			
	e. Compliance with Commercial Practice System	COMPLIANT			
f	f. Positive Net Balance in the Average Net Income for 12 Months for FY 2023	COMPLIANT			
	 g. Submission of documents: 1. MDS and FS (January to December 2023); 2. Approved LWD FY 2023 Budget; 3. Updated Business Plan covering FY 2023; 4. FY 2023 LWD Annual Report 	COMPLIANT			

MFO's & PERFORMANCE INDICATORS (1)		FY 2022 ACTUAL ACCOMPLISHMENT (2)	FY 2023 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2023 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. PERFORMANCE RESULTS			Av				
Pl 1 - (Quality) Access to potable water	Percentage of household with access to potable water against the total number of households within the coverage of the LWD	15,548 active SCs or 69.24% of 22,455 estimated no. of households in Carmona has access to potable water	15,720 active SCs or 70% of estimated no. of households in	Engineering and Operations Division and Commercial Services Division	15,977 active SCs or 71.15% of 22,455 estimated no. of households in Carmona has access to potable water	100%	
PI 2 - (Quality) Reliability of the service	Percentage of household connection receiving 24/7 supply of water.	15,548 active SCs or 100% of active household connections are receiving 24/7 supply of water	100% of active household connections will still receive 24/7 supply of water	Engineering and Operations Division	15,977 active SCs or 100% of active household connections are receiving 24/7 supply of water	100%	
PI 3 - (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water, should not be less than 1.5:1 To compute adequacy, use formula below: Rated capacity of source (cu.m./yr)/ Demand (cu.m./yr) Demand = No. of active connections x 5 (average household size) x 100 - 130 (liters per capita per day) x 365 days x 1 Liter / 1000	1.60:1 4,549,665 cu.m./ demand = 15548 active connections x 5 x 100 x 365 x1L/1000 = 2,837,510	1.50:1	Engineering and Operations Division	1.59:1 4,637,950 cu.m./ demand = 15977 active connections x 5 x 100 x 365 x1L/1000 = 2,915,802.80	100%	
PI 4 - Board-Approved Water Safety Plan	In compliance with the Department of Health (DOH) Administrative Order No. 2014-0027, LWDs, among others, has been required to develop and implement a Water Safety Plan (WSP) to ensure safe delivery of safe drinking water.	Compliant	Continuing Compliance	Engineering and Operations Division	Compliant		

MFO's & PERFORMANCE INDICATORS (1)		FY 2022 ACTUAL ACCOMPLISHMENT (2)	FY 2023 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2023 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
PI 5 - (Quantity) Non-Revenue Water	Percentage of unbilled water to water production should not exceed 30%	20% NRW rate	should not exceed 20% NRW rate	Engineering and Operations Division and Commercial Services Division	19.94% NRW rate	100%	
PI 6 - (Quality) Potability	All water samples during the year should pass the physical-chemical and microbiological tests as required by PNSDW 2017. Daily chlorine residual requirement should be at least 0.3 ppm at the farthest point. In case the LWD is using chlorine dioxide, the allowable level should be at 0.2 to 0.4 ppm.	100% compliance rate to PNSDW 2017	100% compliance rate to PNSDW 2017	Engineering and Operations Division and Commercial Services Division	100% compliance rate to PNSDW 2017	100%	

MFO's & PERFORMANCE INDICATORS (1)		FY 2022 ACTUAL ACCOMPLISHMENT (2)	FY 2023 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2023 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
PI 7 - (Timeliness) Adequate / Reliability of Service	Average response time in hours to restore service (major repair) when there are interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the updated Citizen's or Service Charter of the LWD		1 day for restoration	Engineering and Operations Division	1 day for restoration	100%	
PI 8 - Staff Productivity Index	Categories A,B,C = 1 staff for every one hundred twenty (120) service connections (1:120); Category D = 1 staff for every one hundred (100) service connections (1:100)	1:219 staff ratio	1:120 staff ratio	Administrative and Finance Services Division	1:207 staff ratio	100%	
Pl 9 - Water Quality Reports	 (1) Microbiological/ Bacteriological Reports; (2) Physical & Chemical Analysis Reports; and (3) Daily Chlorine Residual Reports 	Microbiological/ Bacteriological Reports - MONTHLY ; Physical & Chemical Reports - ANNUAL ; Chlorine Dioxide Residual Reports - DAILY	Microbiological/ Bacteriological Reports - MONTHLY ; Physical & Chemical Reports - ANNUAL ; Chlorine Dioxide Residual Reports - DAILY	Engineering and Operations Division	Microbiological/ Bacteriological Reports - MONTHLY ; Physical & Chemical Reports - ANNUAL ; Chlorine Dioxide Residual Reports - DAILY	100%	
3. PROCESS RESULTS							
PI 1 - Quality of service	At least 90% Compliance with the Commerical Practice System (CPS)	QMS 9001:2015 and EMS 14001:2015 Continuing Certification	QMS 9001:2015 and EMS 14001:2015 Continuing Certification	All Divisions	QMS 9001:2015 and EMS 14001:2015 Continuing Certification	100%	
. FINANCIAL RESULTS				I	ll		
PI 1 - Financial Viability and Sustainability	Collection Efficiency (≥90%)	98.10% collection efficiency	≥ 90%	Administrative and Finance Services Division	97.80% collection efficiency	100%	
	Current Ratio ≥ 1.5 : 1	34.75:1	≥ 1.5 : 1	Administrative and Finance Services Division	38.33:1	100%	
	Positive Net Balance in the Average Net Income for twelve (12) months	Positive P44,822,411.56 net income FY 2022	Positive Net Balance	Administrative and Finance Services Division	Positive P36,300,410.79 net income FY 2023	100%	
. CITIZEN/ CLIENT SATISFACTIC	DN RESULTS	L	I				
Pl 1 - Customer Satisfaction	 (1) Compliance with Republic Act No. 11032 or Ease of Doing Business and Efficient Government Delivery Service Act of 2018; (2) Percentage of Customer's Complaints acted upon against received complaints * Complaints through Hotline #8888, Presidential Complaint Center (PCC)/ Presidential Action Center (PACe), and Contact Center ng Bayan (CCR) which were acted upon within 72 Hourse. (3) Complaints received through the LWD Customer Service unit within the period prescribed under RA 11032 and other issuance. 	within 72 hours ; 100% action rate on	100% compliance rate with RA No. 11032 ; 100% accomplishment rate on complaints through Hotline #8888, PCC and CCB within 72 hours ; 100% action rate on complaints received	Engineering and Operations Division and Commercial Services Division	100% compliance rate with RA No. 11032 ; 100% accomplishment rate on complaints through Hotline #8888, PCC and CCB within 72 hours ; 100% action rate on complaints received	100%	
Prepared by: JOENIAR G. CUNANAN PBB Focal Person Date : 04 - 10 - 20					Approved by ENGR. ANNLINE B FR. General Manager Date :	ANCIA	

FORM A-1 DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND ACCOMPLISHMENTS

LWD NAME: CARMONA WATER DISTRICT

Performance Indicator 1 (2)	FY 2023 TARGET for Performance Indicator 1 (3)	FY 2023 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2023 TARGET for Performance Indicator 2 (6)	FY 2023 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2023 TARGET for Performance Indicator 3 (9)	FY 2023 ACCOMPLISHMENT for Performance Indicator (10)
Results								
Access and Coverage	15,720 active SCs or 70% of estimated no. of households in Carmona	15,977 active SCs or 71.15% of 22,455 estimated no. of households in Carmona has access to potable water	Reliability	100% of active household connections will still receive 24/7 supply of water	15,977 active SCs or 100% of active household connections are receiving 24/7 supply of water	Adequacy	'1.50:1	1.59:1 4,637,950 cu.m./ demand = 15977 active connections x 5 x 100 x 365 x1L/1000 = 2,915,802.80
Quality of Service	and EMS 14001:2015 Continuing	and EMS 14001:2015 Continuing	т					
S								
Collection Efficiency	≥ 90%	97.80% collection efficiency						
Current Ratio	≥ 1.5 : 1	38.33:1						
Positive Net Balance in the Average Net Income for twelve (12) months	Positive Net Balance	Positive P36,300,410.79 net income FY 2023						
	Indicator 1 (2) Results Access and Coverage Quality of Service s Collection Efficiency Current Ratio Positive Net Balance in the Average Net Income for twelve	Performance Indicator 1 (2)Performance Indicator 1 (3)Results15,720 active SCs or 70% of estimated no. of households in CarmonaAccess and Coverage15,720 active SCs or 70% of estimated no. of households in CarmonaQuality of ServiceQMS 9001:2015 and EMS 14001:2015 Continuing CertificationSCollection EfficiencyCollection Efficiency≥ 90%Current Ratio≥ 1.5 : 1Positive Net Balance in the Average Net Income for twelvePositive Net Balance	Performance Indicator 1 (2)Performance Indicator 1 (3)AccOMPLISHMENT for Performance Indicator 1 (4)ResultsAccess and Coverage15,720 active SCs or 70% of estimated no. of households in Carmona15,977 active SCs or 71.15% of 22,455 estimated no. of households in Carmona has access to potable waterQuality of ServiceQMS 9001:2015 14001:2015 Continuing CertificationQMS 9001:2015 and EMS 14001:2015 Continuing Centinuing CertificationSCollection Efficiency≥ 90%97.80% collection efficiencyPositive Net Balance in the Average Net Income for twelvePositive Net BalancePositive Pa6,300,410.79 net income FY	Performance Indicator 1 (2)Performance Indicator 1 (3)AccOMPLISHMENT for Performance Indicator 1 (4)Performance Indicator 2 (5)ResultsAccess and Coverage15,720 active SCs or 70% of estimated no. of households in Carmona15,977 active SCs or 71.15% of 22,455 estimated no. of households in Carmona has access to potable waterReliabilityQuality of ServiceQMS 9001:2015 and EMS 14001:2015 Continuing CertificationQMS 9001:2015 continuing CertificationReliabilitysCollection Efficiency≥ 90%97.80% collection efficiencyPerformance Indicator 2 (5)Positive Net Balance in the Average Net Income for twelvePositive Net BalancePositive Positive Net BalancePositive Positive Net Palance	Performance Indicator 1 (2)Performance Indicator 1 (3)AccoMPLISHMENT for Performance Indicator 1 (4)Performance Indicator 2 (5)Performance Indicator 2 (6)ResultsAccess and Coverage15,720 active SCs or 70% of estimated no. of households in Carmona15,977 active SCs or 71.15% of 22,455 estimated no. of households in Carmona has access to potable waterReliability100% of active household connections will still receive 24/7 supply of waterQuality of ServiceQMS 9001:2015 14001:2015 Continuing CertificationQMS 9001:2015 and EMS 14001:2015 Continuing CertificationQMS 9001:2015 and EMS and EMS 14001:2015 Continuing CertificationPerformance indicator 2 (5)Collection Efficiency≥ 90%97.80% collection efficiencyImage: CertificationPositive Net Balance in the Average Net Income for twelvePositive Net BalancePositive Positive Pafs,300,410.79 net income FYPerformance income FY	Performance Indicator 1 (2)Performance Indicator 1 (3)AccoMPUISHMENT for Performance Indicator 2 (4)Performance Indicator 2 (5)Performance Indicator 2 (6)AccoMPUISHMENT for Performance Indicator 2 (6)AccoMPUISHMENT for Performance Indicator 2 (7)ResultsAccess and CoverageAccess and CoverageQMS 9001:2015 Quality of ServiceQMS 9001:2015 and EMS 14001:2015 Continuing CertificationQuality of ServiceCollection EfficiencyQuality of ServiceCollection EfficiencyQuality Net Net BalancePositive Net Balance Income for twelvePositive Net BalancePositive Net Balance Income for twelvePositive Net Balance Income for twelvePositive Net BalancePositive Net Balance <t< td=""><td>Performance Indicator 1 (2) Performance Indicator 1 (3) Performance Indicator 2 (4) Performance Indicator 2 (5) Performance Indicator 2 (6) Performance ACCOMPLISHMENT for Performance Indicator 2 (6) Performance ACCOMPLISHMENT for Performance Indicator 2 (7) Performance Indicator 2 (8) Performance Indicator 2 (6) Performance Indicator 2 (7) Performance Indic</td><td>Performance Indicator 1 (2)Performance Performance Indicator 2 (3)AccoMPUSHMENT for Performance Indicator 2 (5)Performance Performance Indicator 2 (6)AccoMPUSHMENT for Performance Indicator 2 (7)Performance Indicator 3 (8)AccoMPUSHMENT for Performance Indicator 3 (8)Performance Indicator 3 (9)Results5,770 active SCs or 70% of estimated no. of households in Carmona Carmona baces to potable15,977 active SCs or 71.15% of 2,4255 estimated no. of households in Carmona has access to potable100% of active household connections will still receive 24/7 supply of water15,977 active SCs or 100% of active household connections are receiving 24/7 supply of waterAdequacy11.50:1Quality of ServiceQMS 9001:2015 and EMS 14001:2015 Continuing CertificationQMS 9001:2015 and EMS 14001:2015 Continuing CertificationQMS 9001:2015 and EMS ad EMS 14001:2015 Continuing CertificationQMS 9001:2015 and EMS ad EMS 14001:2015 Continuing CertificationQMS 9001:2015 and EMS ad EMS 14001:2015 Continuing CertificationImage: Performance to the perfo</td></t<>	Performance Indicator 1 (2) Performance Indicator 1 (3) Performance Indicator 2 (4) Performance Indicator 2 (5) Performance Indicator 2 (6) Performance ACCOMPLISHMENT for Performance Indicator 2 (6) Performance ACCOMPLISHMENT for Performance Indicator 2 (7) Performance Indicator 2 (8) Performance Indicator 2 (6) Performance Indicator 2 (7) Performance Indic	Performance Indicator 1 (2)Performance Performance Indicator 2 (3)AccoMPUSHMENT for Performance Indicator 2 (5)Performance Performance Indicator 2 (6)AccoMPUSHMENT for Performance Indicator 2 (7)Performance Indicator 3 (8)AccoMPUSHMENT for Performance Indicator 3 (8)Performance Indicator 3 (9)Results5,770 active SCs or 70% of estimated no. of households in Carmona Carmona baces to potable15,977 active SCs or 71.15% of 2,4255 estimated no. of households in Carmona has access to potable100% of active household connections will still receive 24/7 supply of water15,977 active SCs or 100% of active household connections are receiving 24/7 supply of waterAdequacy11.50:1Quality of ServiceQMS 9001:2015 and EMS 14001:2015 Continuing CertificationQMS 9001:2015 and EMS 14001:2015 Continuing CertificationQMS 9001:2015 and EMS ad EMS 14001:2015 Continuing CertificationQMS 9001:2015 and EMS ad EMS 14001:2015 Continuing CertificationQMS 9001:2015 and EMS ad EMS 14001:2015 Continuing CertificationImage: Performance to the perfo

Customer	100% compliance	L00% compliance		
Satisfaction	rate with RA No.	rate with RA No.		
1	11032;100%	11032 ; 100%		
	accomplishment	accomplishment		
	rate on complaints	ate on complaints		
	through Hotline	through Hotline		
	#8888, PCC and	#8888, PCC and		
	CCB within 72	CCB within 72		
	hours ; 100%	hours ; 100%		
	action rate on	action rate on		
	complaints	complaints		
	received through	received through		
	the CWD	the CWD		
	Customer within	Customer within		
	the prescribed	the prescribed		
	perioed under RA	berioed under RA		
	11032	11032		

Prepared by:

JOEMAR G. CUNANAN PBB Focal Person

Approved: MUAN ENGR: ANILINE B. FRANCIA General Manager

2023 PBB: Form A-1 Carmona Water District

Performance Indicator 4 (11)	FY 2023 TARGET for Performance Indicator 4 (12)	FY 2023 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2023 TARGET for Performance Indicator 5 (15)	FY 2023 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2023 TARGET for Performance Indicator 6 (18)	FY 2023 ACCOMPLISHMENT for Performance Indicator (19)
A. Performance	Results			1				
Water Safety Plan	For Continuing Compliance	Compliant	Non-Revenue Water	should not exceed 20% NRW rate	19.94% NRW rate	Potability	100% compliance rate to PNSDW 2017	100% compliance rate to PNSDW 2017
B. Process Results								1
C. Financial Result	.s							

Prepared by:

JOEMAK G. CUNANAN PBB Focal Person

Approved:

General Manager

Form A1 Page 2-

2023 PBB: Form A-1 Carmona Water District

Performance Indicator 7 (20)	FY 2023 TARGET for Performance Indicator 7 (21)	FY 2023 ACCOMPLISHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2023 TARGET for Performance Indicator 8 (24)	FY 2023 ACCOMPLISHMENT for Performance Indicator 8 (25)	Performance Indicator 9 (26)	FY 2023 TARGET for Performance Indicator 6 (27)	FY 2023 ACCOMPLISHMENT for Performance Indicator 9 (28)	Remarks (29)
. Performance	Results						1		
Reliability of Service	1 day for restoration	1 day for restoration	Staff Productivity Index	'1:120 staff ratio	'1:207 staff ratio	Water Quality Reports	Microbiological/ Bacteriological Reports - MONTHLY ; Physical & Chemical Reports - ANNUAL ; Chlorine Dioxide Residual Reports - DAILY	Microbiological/ Bacteriological Reports - MONTHLY ; Physical & Chemical Reports - ANNUAL ; Chlorine Dioxide Residual Reports - DAILY	
Process Results	5							-	
. Financial Resul	ts								
Citizen/Client S	Satisfaction Results							L L	

Prepared by:

JOEMAR G. CUNANAN PBB Focal Person

Approved:

ENGR. ANILINE B. FRANCIA General Manager

Form A1 Page 3-